



To assist Homeowners with Landscape and Irrigation concerns, Juniper offers Homeowners the following options:

- Use the link below or scan the QR code to be directed to Juniper Sync: <https://www.junipersync.com>
- Send an email to [customercare@juniperlandscaping.com](mailto:customercare@juniperlandscaping.com) noting the concern. Please include name, address, and phone number in email.
- Call Customer Care at 239-561-5980 to speak with one of our representatives.



Any of the options used will provide an email confirmation to you as the Homeowner. This also allows for Juniper to address the concern in a timely manner, as well as allow for you to follow the process to completion.

In Juniper Sync, Owners can set up a profile and create tickets for concerns, requests for service, enhancements, etc. and follow the process of ticket completion from start to finish. Owners also have access to Juniper's Knowledge Base, which contains Landscape Newsletters and Articles from the University of Florida.

Use this link or scan the QR code to view our Juniper Sync Tutorial - <https://youtu.be/i0bL2vv66tI>



HOA Management, Board of Directors and/or Landscape Committees have the access and availability to review the Community's tickets and Dashboard.